

RFP MDA906-03-R-0005
TRICARE Claims Audit Review Services
Question Set I

Question 1: Attachment J-13 indicates the Western Region (Region 11) begins claim payment 4-1-04. With the recent managed care contract awards, information indicates Region 11 will begin paying claims 6-1-04 under the Western Region, instead of 4-1-04, as previously anticipated.

- a. Should the contract quarter for the Western Region reflect 6/04 - 8/04, with audit claims estimated date of receipt 10/04?
- b. The TDEFIC contract awarded in July is to begin paying claims 4-1-04 for Region 11 dual eligible beneficiaries. Since Region 11 will not begin paying claims under the Western Region until 6-1-04, will the claims paying begin date for TDEFIC change? What is the schedule for the begin date for claims payment under TDEFIC for the existing regions?
- c. Are there any other changes to Attachment J-13? If so, could you please advise what the anticipated changes are and if Attachment J-13 will be modified?

Response 1a: Currently, the new Managed Care Support contracts are under protest. As indicated in Attachment J-13, the audit claim receipt dates are subject to change. At this time, no changes are anticipated to this schedule. Once definite start dates for each of the regional contracts are available, the schedule will be modified.

Response 1b: Currently, the new TDEFIC contract is under protest. As indicated in Attachment J-13, the audit claim receipt dates are subject to change. At this time, no changes are anticipated to this schedule. Once definite start dates for the TDEFIC contract is available, the schedule will be modified.

Response 1c: Please see response to 1a and 1b.

Question 2: Since the 7 existing managed care contracts are transitioning to the 3 HSS and 1 TDEFIC contracts at different times, an audit quarter may not include a complete region (i.e. North Region claims paying begins with Region 2&5 on 6-1-04 and on 9-1-04 for Region 1. The audit period would be 6/04 - 8/04 and would not include Region 1). Would the estimated volume of claims remain the same (1600 total) or would it be a reduced amount since the audit period does not include the entire region (partial region)?

Response 2: Based upon the audit claim sampling methodology, the estimated volume of claims will remain the same. Using the example in the above question, the initial quarter and subsequent quarters for the North region will contain approximately 1,600 claims regardless of the phase-in dates for each existing regional contract. This also applies to the remaining contracts (South Region, Western Region and TDEFIC contract).

Question 3: We are the current Contractor for the Claim Audit Services. Section C and Attachment J-13 indicate the managed care contracts estimated volume of claims is 2000.

We have been receiving an average of 1800. Will there be an increase to 2000 or would 1800 be a more reasonable estimate?

Response 3: We do not anticipate that the number of audit claims per quarter for the existing managed care contract will change. This number will be reviewed and if necessary, changed by amendment.

Question 4: The existing 7 managed care contracts will be consolidated into 3 contracts/regions plus the TDEFIC. Could you please verify that, even though the population per region is increasing, the volume of audits per region is expected to decrease?

Response 4: The audit claim sampling methodology used for the quarterly audits is based upon stratified sampling that results in approximately the same number of audit claims selected regardless of the size of the universe of claims. Nationally, the number of claims processed should remain constant. The regional contractors will no longer process TRICARE for Life or Pharmacy claims, therefore, the regional contract audit samples will no longer contain these claim samples. Currently, a separate sample for TRICARE for Life and TRICARE Senior Pharmacy is pulled each quarter for claims with paid amounts less than \$100. Because these claims will not be sampled in the regional contracts this results in a decrease of approximately 400 audit claims per quarter. All TRICARE for Life claims will be processed and the audit sample pulled from the TDEFIC contract.

Question 5: My understanding is multiple providers with the same tax identification number can be paid on one TED. This may result in more time consuming audits of these claims. Are there any statistics that would indicate the approximate number of claims with multiple providers paid on one TED that would be included in the audits?

Response 5: It is correct that multiple providers will be processed under one TED record. Data that provides the number of claims with multiple providers is not available.

Question 6: The current claim audit services contract expires 4-30-04. Could you please explain what the base period (11-1-03 through 10-31-04) is since it overlaps the current contract and how this impacts the current audit contractor.

Response 6: The base year of this contract will be for a 12 month period of time. The first 6 months will be for DITSCAP Certification and no audit work would be authorized during this time period. The second 6 month period will be when the Audit requirements of this contract would be performed. The current IDIQ contract would be performing audits during the first 6 month period while the awardee is becoming DITSCAP certified.

Question 7: Please confirm that audits will not be performed on partial audit quarters (for existing regions transitioning to HSS contracts).

Response 7: The Managed Care Support Contracts currently held by Sierra in Region 1, Humana in Regions 2/5 and 3/4, Health Net in Regions 6, 11, 9/12; and TRIWEST for the Central Region as well as the 3 new regional contract for

Managed Care Support-North, Managed Care Support-South, Managed Care Support-West, and TDEFIC will be audited by the awardee of this contract. In the event that there is a partial contract quarter (less than 3 full months); these periods will not be audited.

Response 7 (Revised): The Government has determined that there is a need to audit partial contract quarters (less than 3 full months). If at the end of the existing MCSC contracts, less than a full quarter remains, that period will be audited. We do not anticipate a large number of contract quarters will be affected.

Question 8: Section L, page 59 indicates electronic versions of SF33 and Sections B, G and K shall be provided on the price proposal CD-ROM (Volume III). Page 61 indicates SF33 and Sections G and K are included in Volume I, Solicitation Documents.

- a. Please confirm SF33, Sections G and K should be included in both Volumes I and III?
- b. Page 59 states Section B should be included in the price proposal CD-ROM. Section B is not included in Volume I, Solicitation Documents (page 61). Is this correct?

Response 8: The SF33, Section G and Section K will be in Volume I, Solicitation Documents. Section B will be on Volume III. A future amendment will make this change.

Question 9: Please provide contract data on the incumbent contract. Contract #: Contractor name and POC, Period of Performance, Contract Type and Dollar value:

Response 9: The following information is being provided to your question regarding the incumbent contract. It is suggested that you review the mailing list located on the solicitation website which lists other organizations who are interested in submitting an offer in an effort to performing part or all of this contract.

Contractor name: Meridian Resource Company, LLC
20725 Watertown Road
Waukesha, WI 53186-1820

Contract number: MDA906-99-D-0001

Contract type: Fixed Price - Indefinite Quantity Contract

Question 10: I received notice of subject solicitation via FEDBIZOPPS. Can the work under subject solicitation be accomplished outside your location? i.e. In Georgia.

Response 10: Yes.

Question 11: Attachments J-11 and J-17 of the solicitation are reserved. When will these attachments be posted?

Response 11: These Attachments are reserved as space holders and there is no intent to fill them, at this time.